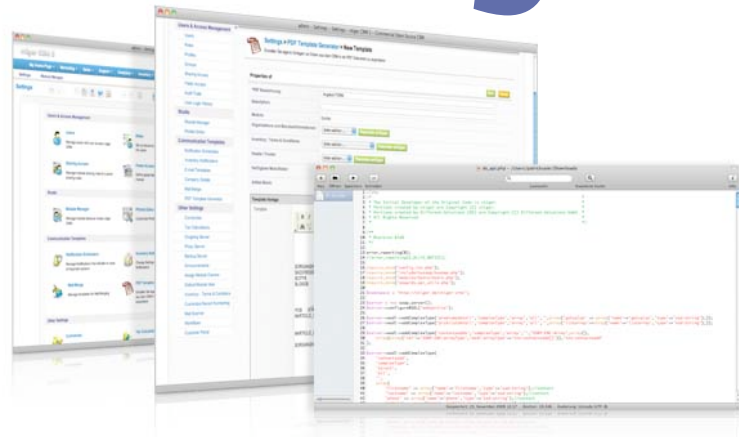


# vTiger CRM 5.1



## Customizing Service

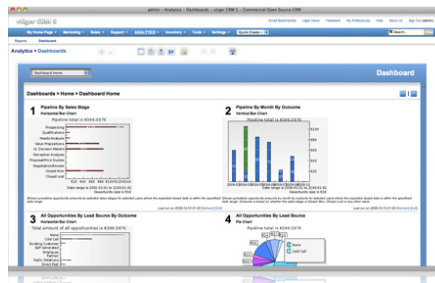
### Adaption to your Business Processes

The adaptation of the CRM to the business processes and integration into existing office applications of your company becomes more and more important. Only if the information about your customers and prospects are productivity of your employees. This means more customer satisfaction.

### Expertise Adaptation and Integration

Different Solutions stands for a more structured approach followed in all projects. For the integration of vTiger into your existing IT landscape and the basis of our programming interface, we use our special Web-Service-API (Application Programming Interface).

Our project teams consists of specialists for customizing and programming interface. Their area of knowledge includes technologies for integrating applications in the field of business software, including various tools and adaptation of Web-Services for businesses.



### Enterprise Resource Planning (ERP)

Typical cases include links to ERP applications like SAP, Oracle and others, as well as operations in which it largely depends, inter alia, on the following procedures:

- Conversion of potential into actual customers
- Converting sales opportunities into orders
- Linking of sales opportunities and offer / Configuration
- Customer synchronization

For more information on how we can assist you in adjusting the vTiger CRM to your business, please contact our sales representative.

## vTiger CRM 5.1 The CRM, in order that you have been waiting for.

Different Solutions GmbH  
Company for IT-Solutions  
Berliner Straße 9  
84478 Waldkraiburg

Fon: +49 (0) 8638 8856-0  
Fax: +49 (0) 8638 8856-29

[info@different-solutions.com](mailto:info@different-solutions.com)

[www.different-solutions.com](http://www.different-solutions.com)

[www.vtiger.de](http://www.vtiger.de)



### About Different Solutions

The company Different Solutions, headquartered in Waldkraiburg, is specialized in individual solutions with open source systems. The portfolio includes complete and expert advice implementation of Customer Relationship Management (CRM) projects based on vTiger CRM. As a full-service-open-source provider, Different Solutions offers far more and offers on his

own hosting network systems the systems non-demand. This underlines the consistent focus and efficiency, flexibility and reliability in the sense of the customer. Additionally Different Solutions offers training and support services as a mandatory part of a holistic realization. Different Solutions ensures customers at any time with optimal care.